

3D4U PRIVACY POLICY

This following document sets out the Privacy Policy for the 3D4U website www.3D4U.net.au

3D4U is committed to providing you with the best possible customer service experience. 3D4U is bound by the Privacy Act 1988 (Cth), which sets out a number of principles concerning the privacy of individuals.

3D4U is committed to ensuring that your privacy is protected. Should we ask you to provide certain information by which you can be identified when using this Website, then you can be assured that it will only be used in accordance with this privacy statement.

This Privacy Policy provides an explanation as to what happens to any personal data that you provide to us, or that we collect from you. We may change this policy from time to time by updating this page. You should check this page from time to time to ensure that you are happy with any changes. This policy is effective from August 2015.

Collection of your personal information

There are many aspects of the site which can be viewed without providing personal information, however, for access to 3D4U customer support you are required to submit personally identifiable information. This may include but not limited to:

- Details of your visits to our website and the resources that you access, including, but not limited to, traffic data, location data, weblogs and other communication data
- Information that you provide by filling in forms on our website, such as when you sign up to our services, register for information or make a purchase
- Information provided to us when you communicate with us for any reason.

Sharing of your personal information

We may occasionally engage companies to provide services on our behalf, including but not limited to handling customer support enquiries, processing transactions or customer freight shipping. Those companies will be permitted to obtain only the personal information they need to deliver the service. 3D4U takes reasonable steps to ensure that these organisations are bound by confidentiality and privacy obligations in relation to the protection of your personal information.

Use of your personal information

The information that we collect and store relating to you is primarily used to enable us to provide our services to you. In addition, we may use the information for the following purposes:

- Provide you with information requested from us, relating to our products or services.
- Provide information on other products which we feel may be of interest to you, where you have consented to receive such information
- Meet our contractual commitments to you
- Notify you about any changes to our website, such as improvements or service/product changes, that may affect our service

If you are an existing customer, we may contact you with information about goods and services similar to those which were the subject of a previous sale to you. Further, we may use your data so that you can be provided with information about unrelated goods and services which we consider may be of interest to you. We may contact you about these goods and services by any of the methods that you consented at the time your information was collected.

Storage of your personal data

Data that is provided to us is stored on our secure servers. Details relating to any transactions entered into on our site will be encrypted to ensure its safety. The transmission of information via the internet is not completely secure and therefore we cannot guarantee the security of data sent to us electronically and transmission of such data is therefore entirely at your own risk. Where we have given you (or where you have chosen) a password so that you can access certain parts of our site, you are responsible for keeping this password confidential.

Publishable content

When you submit content to us for publication (including but not limited to comments, testimonials, votes, or forum posts) you assign us a transferrable, perpetual right to publish and/or commercially exploit said content without limitation. You also warrant in submitting such content that the content is owned or produced by yourself or you otherwise have permission to assign publication rights to us. Publication rights do not extend to fields specifically marked as private (e.g. your email address), except in cases of clear violations of our terms of use. Content submitted by you for publication may be disclosed to all visitors of our website, and/or republished on other websites at our discretion. If you provide personal information either of your own or of any third party as part of publishable content, you warrant that you have permission to publish said information and indemnify us against any consequences resulting from the publication of said information. If you find your personal information published on our website without your consent, please contact us immediately contact@3d4u.net.au

Cookies

Cookies are electronic tokens containing small amounts of information that are passed between a web browser and server. They are used to maintain session state between pages or to retain information between visits if you return to the website at a later time. We use cookies to correlate passive activity tracking data as well as to authenticate supply of information such as enquiries, comments, and votes to minimise malicious or spam traffic.

Accessing Your Personal Information

You have a right to access your personal information, subject to exceptions allowed by law. If you would like to do so, please let us know. You may be required to put your request in writing for security reasons. 3D4U reserves the right to charge a fee for searching for, and providing access to, your information on a per request basis.

Changes to this Privacy Policy

3D4U reserves the right to make amendments to this Privacy Policy at any time. If you have objections to the Privacy Policy, you should not access or use the Website.

Contacting us

We welcome any queries, comments or requests you may have regarding this Privacy Policy. Please do not hesitate to contact us at contact@3d4u.net.au

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